

A stylized graphic on the left side of the page. It features a thick blue line that starts at the bottom left, loops upwards and to the right, then loops back down and to the left, ending in a horizontal line at the bottom right. A solid green circle is positioned near the top of the blue line, between two loops.

Re-commissioned Non-Emergency Patient Transport Service

Lyn Reynolds
**Interim Programme
Manager**

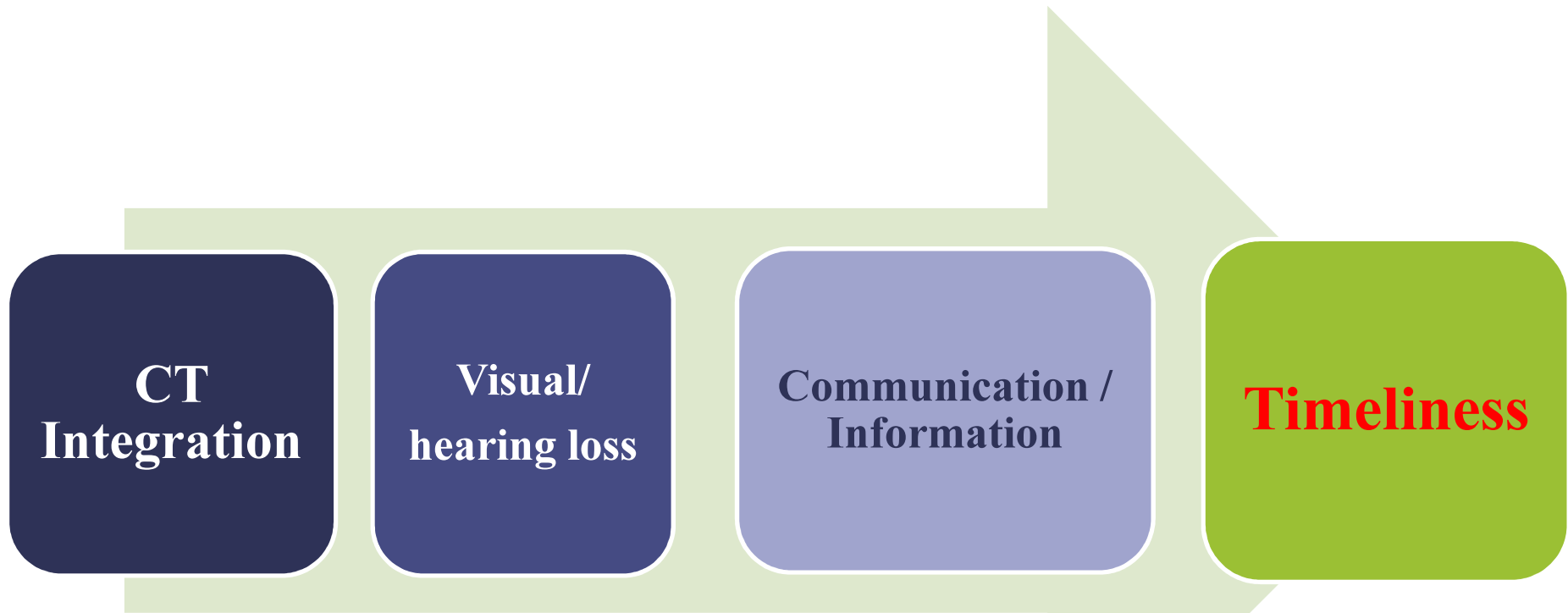
The story so far



- Current contract with SECamb expires 31st March 2017
- 6 x CCGs in procurement
- Local engagement:
 - 9 events – over 140 attendees
 - 80 responded to engagement surveys
 - Patient Advisory Group established and on-going
 - Regular newsletters/website updates

Feedback from the engagement

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Improvements

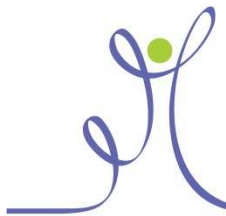
- South Central Ambulance Service appointed
- Integrate new service with local community transport – Mandated
- Improved performance targets – additional investment for years 1-3
- Stronger contractual levers
- Latest technology/tracked vehicles etc
- SMS booking



Next Steps

Winning bidder announced	August 2016
Mobilisation	Sept 2016 – March 2017
Service go live	April 2017

- On-going Local engagement/communications
- Overseen by PTS Patient Advisory Group





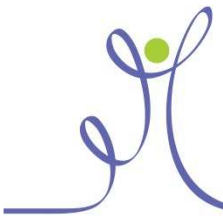
*North West Surrey
Clinical Commissioning Group*

Re-commissioning of NHS 111 Service

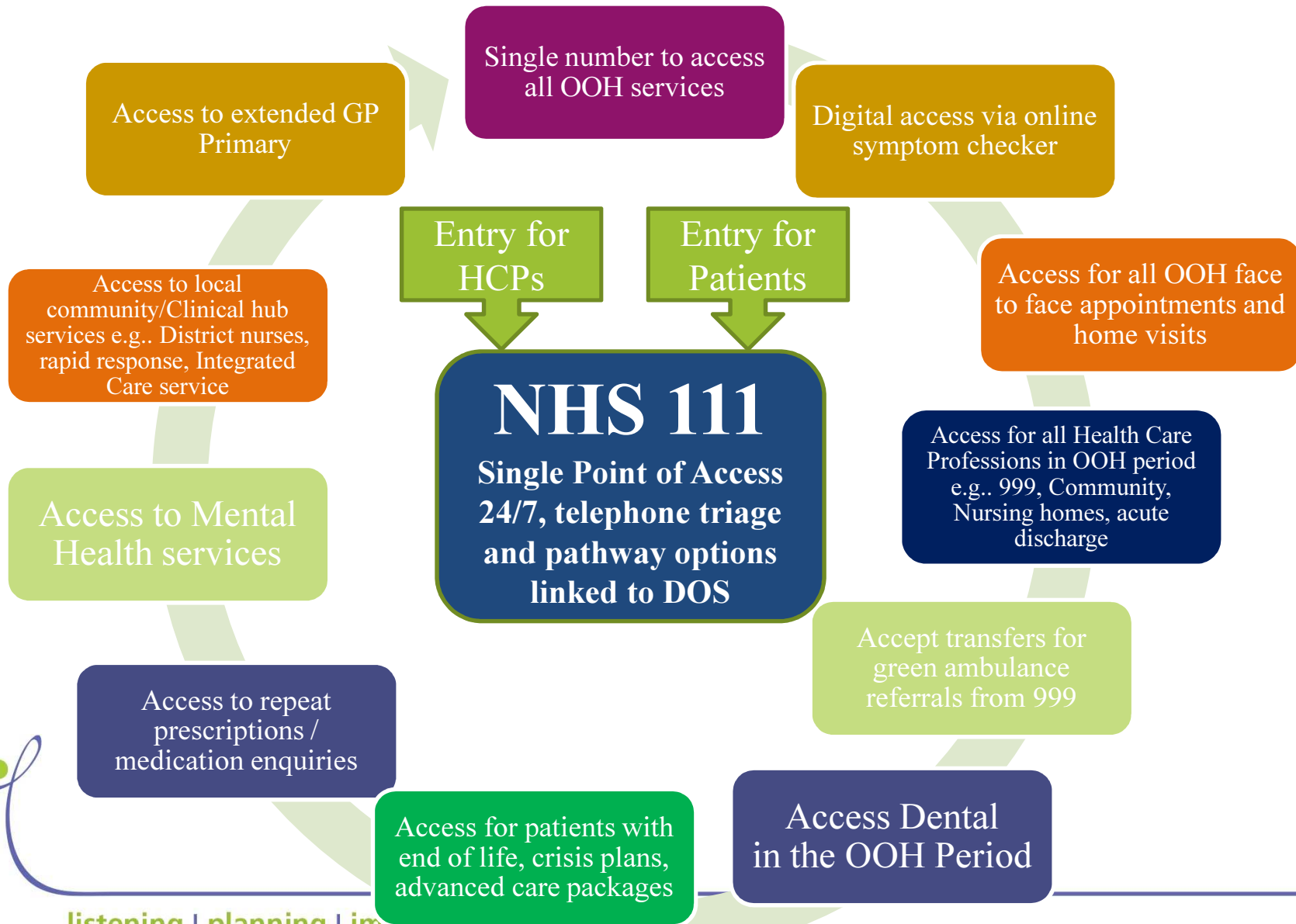


The story so far

- Current contract with SECamb/Care UK expires 31st March 2018
- Integrated Urgent Care Guidance NHSE/5YFV
- CCGs now developing 'footprints' for procurement/economies of scale/Models
- Programme Board and procurement governance structure established



Vision for NHS111 Procurement



Public Involvement

- Mirror PTS engagement approach:
 - Local engagement events
 - Share local visions
 - Listen to patients/users/stakeholders
 - Embed in new service specification
- Patient Advisory Group to be established
- On-going communications and engagement





Thank You

Any questions?